



Return Policy

In-Store Return Policy

ALL Returns

We Reserve the right to research for the original purchase, and to limit or decline refunds. Refunds will not be given on discontinued, special orders, or returns made after 90 days. Returns will not be given for lost or damaged products.

Return Expectations

Returns made within 30 days of purchase will receive full money back if unopened, undamaged, and resalable.

Returns made within 90 days of purchase will receive store credit for amount of product with a 25% restocking fee if unopened, undamaged, and resalable.

Returns made after 90 days will not be accepted.

Returns for special order items will not be accepted.

Defective Product

All defective items are subject to evaluation by the manufacturer and will be exchanged for a replacement pending determination of defect.

In the event that a replacement is given and the cartridge is deemed defect free, a bill will be generated and left for the customer to pay in the time allotted per account agreement.